# Für Ihre Seeleute an Bord

## If life is not easy

#### Dear seafarers,

whenever you would like to talk to someone or whenever you just need a listening ear, please don't hesitate to contact us:

#### Simply enter dsm.care into your web browser and chat with a port chaplain or port welfare worker, free of charge, on our safe platform. It's absolutely anonymous and no data will be stored.



Chat with Chaplains or trained social workers, based in different places around the world. They are familiar with the world of seafarers and with life and work at sea.

We offer text chats, audio and video conversations on a high connectivity rate with low data consumption. You can identify your name, but you don't have to.

### All conversations will be confidential on an encrypted web-platform.

We speak English and German. In emergency cases we try to find Chaplains who are able to speak Tagalog and Cebuano within 24 hours.



## How it works:

- Just put the address dsm.care in your browser (or <u>https://dsm.care/</u>)
- Click on Chat with a Chaplain
- Chose a specific person or just chat with someone who is available
- Enter your real name or your anonymous nickname
- To reconnect in case of interruption, we will ask for your e-mail address, this is voluntarily.
- No data will be stored

## Dsm.care is run by Deutsche Seemannsmission

We are present in 16 ports in Germany and in 15 ports worldwide. We serve seafarers from all countries, cultures and religions, respecting each person as a unique human being.

If you have any questions please contact us via care@seemannsmission.org.

We are looking forward to meeting you online, your DSM.care team



sup**port** of seafarers' dignity